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# **EDUCATION MANAGEMENT IN THE 21ST CENTURY**

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# ABSTRACT

Technology is fast advancing in the development of business and industry in the twenty-first century. Technology's advancement also causes the type and structure of talents to change from year to year, making it impossible to anticipate a skill for the next two decades. We can't predict whether the alumna will confront obstacles or what kind of job they'll require when they enter the workforce in order to meet the 21st century's skill needs. Skill is highly situation sensitive and multidimensional in nature. The working environment, knowledge, and problem-solving ability all influence an individual's creative thinking. This is a question with several layers. It includes a 21st-century educator, teaching approaches, learning approaches, technology-enhanced learning, and a 21st-century classroom.

# **Keywords:** Education Management, Technology, 21st-century Classroom, Teaching Approaches, Learning Approaches.

#### Introduction

A 21st-century educator is forward-thinking, adept in using educational technology, and adaptable and collaborative. They are students for the rest of their lives. Our educators in the twenty-first century are Relationship Builders, Learners, Inclusive, Networked, Leaders, Designers, and Artists. It's a little more complicated than that to define and deliver 21st-century learning. It's a little trickier this time. It's a lot more difficult to evaluate. It provides situations in which interested students actively shape their learning when done right. Educators' responsibility in the twenty-first century should be to assist every student in learning how to learn. It instills creativity, promotes teamwork, encourages and rewards critical thinking, and teaches youngsters not only how to communicate, but also how to communicate effectively. These are the abilities that students will need to succeed in today's and tomorrow's dynamic workplaces.

In a twenty-first-century classroom, teaching tactics are diverse and adaptable, depending on the setting and needs of students. They are inquiry-based, conceptually focused, produced in local and global contexts, focused on effective teamwork and collaboration, designed to reduce learning barriers, and assessed.

In a twenty-first-century education, pupils are taught core skills that are emphasised in developmentally appropriate manner. Thinking, research, communication, social, and self-management abilities are among them. They hope to encourage students to view learning as a dynamic and active process.

The context in which these four concepts can be supported is a 21st-century classroom. Inquirybased, student-led learning and instruction are encouraged in the learning environment. Students can sit and work in groups at the circular tables, with the teacher facilitating through active social engagement. Collaboration exists between the teacher and the learner. The teacher is no longer writing on a chalkboard in front of the class. Students' collaboration and communication are encouraged by 21stcentury instructors, who ignite their curiosity, stimulate their drive to learn, and provide support for their individual journeys.

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Mobile learning, citizen science, openness, and learning at scale are the four main concepts of technology-enhanced learning (TEL). TEL focuses on how technology is used in education and how it is used to design learning. Students' ability to engage with numerous texts in multiple modes of literacy: digital, media, information, critical, and design literacy is developed through TEL in a 21st-century context. The most critical part of TEL is ensuring that educators use technology to enhance and change their practises rather than simply replace old habits or maintain existing patterns of teaching.

TEL advantages can be divided into three categories:

- Existing procedures are carried out in a more cost-effective, time-effective, and long-term manner through efficiency.
- Enhancement entails improving current procedures and outcomes.
- A drastic, beneficial change in existing processes or the introduction of new processes is referred to as transformation.

#### Method of the Study

The qualitative data analysis was used in this investigation. The information was gathered from a variety of sources and literature. The information was then discussed and assessed from an objective standpoint in relation to the skills that are required in schooling.

# Characteristics of a 21st-Century Educational System

Every aspect of life has changed in the twenty-first century, particularly the economic order. The twenty-first century marks the shift from the industrial to the knowledge epochs in terms of production and economy. While the value chain for items in the industrial age goes via extraction, manufacturing, assembly, marketing, and distribution, the value chain for services in the knowledge age goes through data, information, knowledge, expertise, and marketing (Thrilling & Fadel 2009). This change, according to Noss (2012), is from material labour to immaterial, weightless production, which necessitates processoriented abilities such as cooperation and problem solving. Many new talents have been required, or current skills have been transformed, as a result of the change in the economic order. Employees in today's companies must be able to solve non-routine challenges, communicate effectively, and have social skills (Koenig 2011).

Many people have defined the qualities of 21st-century education, and they are still evolving. However, it is widely acknowledged that students require the following skills in order to succeed in this rapidly changing environment and beyond:

- Oral literacy and numeracy
- Reading literacy
- Information literacy
- Technological literacy
- Personal knowledge building skills

Many aspects of our life have been changed by recent technological advancements, including how we interact, collaborate, learn, and, of course, teach. These advancements need a broadening of our lexicon, resulting in terms like "digital native,""digital immigrant," and "21st-century teacher," among others.

- Learner-centered classrooms and tailored instruction: Because students have access to virtually any piece of information, there is no need to spoon-feed them information or teach one-size-fits-all subject. Individualized instruction is not only possible, but desirable, because students have diverse personalities, aspirations, and requirements. When students are given the freedom to make their own decisions, they take ownership of their learning, enhance intrinsic motivation, and put in more effort—the perfect recipe for improved learning outcomes.
- **Kids as Producers:** Today's students have access to the most cutting-edge technology, but their use is often limited to chatting with family and friends via chat, text, or phone calls. Despite the fact that students are today considered digital natives, many are still unable to create digital material. They have pricey equipment that can produce blogs, info graphics, books, how-to videos, and tutorials, to name a few, but they are nevertheless required to turn them off and work with handouts and worksheets in many classes.

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- Learn New Technologies: Having one's own hands-on knowledge and expertise will be important in being able to provide pupils options. Learning a tool once and for all is not an option because technology is constantly evolving. The good news is that new technologies are unfamiliar territory for both novice and experienced teachers, so anyone can participate at any time. I used a Lynda.com short-term subscription, which has a lot of tools for learning new technologies.
- Be Wise with your Smartphone: When students are taught to perceive their devices as important learning tools (rather than as distractions), they begin to use them as such. I remember in my initial years of teaching not allowing cell phones in the classroom and trying to explain every new vocabulary term or answer every question myself—something I wouldn't even consider doing today.

When it comes to new vocabulary or questions, I've realised that various students have different needs, so there's no need to waste time explaining something that only one or two students will benefit from. Instead, training kids to be self-sufficient and know how to obtain the answers they need creates a distinct atmosphere in the classroom.

Since I began viewing students' devices as useful assistance, I've noticed good changes. In fact, I've been known to answer with, "I'm not sure—use Google and tell us all." What a contrast in their reactions and results!

- Make the Switch to Digital: Going paperless is another crucial characteristic-organizing teaching resources and activities on one's own website and incorporating technology can elevate students' learning experiences to new heights. Students can access and share class resources in a more structured manner by sharing links and delivering digital conversations instead of a constant paper flow.
- **Collaborate:** Teachers and students can collaborate using technology. Classroom activities will become more realistic through collaborating on digital materials, presentations, and projects with other instructors and students. Collaboration should extend beyond emailing documents and making PowerPoint presentations. Many amazing ideas never make it past a conversation or a written draught, which is a huge loss. Collaboration on a global scale has the potential to transform our lives.
- **Use Twitter Conversations:** The cheapest and most efficient way to organize one's PD, share research and ideas, and stay current with concerns and updates in the field is to participate in Twitter chats. We may advance professionally and broaden our knowledge by participating in amazing conversations every day, and attending conferences is no longer the sole method to meet new people and form professional learning networks.
- **Connect:** Make friends with people who share your interests. Again, today's technology enables us to communicate with anyone, anywhere, at any time.
- **Project-based Learning:** Textbooks are so 20th-century now that students have access to actual materials on the internet, experts from all over the world, and colleagues studying the same subject elsewhere. Students today should build their own driving questions, conduct research, contact experts, and create final projects to share, all while using gadgets they already own. All they require from their teacher is direction.
- **Continue to Learn:** Learning and adapting are vital as new tools and technology emerges. The good news is that it's enjoyable, and even 20 minutes a day can go a long way.

# 21st Century Skills in Education

Current students' lives are extremely different from the life patterns that have emerged in the previous educational system. It demonstrates a lack of care for the knowledge and abilities required to comprehend the current situation. Teachers, students, and authorities all advocate for a variety of vital abilities for pupils' future success. The authorities placed a high priority on employees' potential, and they anticipated the need of strengthening teachers' roles in teaching based on individual requirements, particularly in topics that emphasised problem-solving skills. The importance of problem-solving skills in the learning process can be emphasised early in the process and made more successful by providing students with opportunities to practise basic skills on real-world scenarios. According to Emiliana Vegas an effective school education system is one that attaches problem-solving and combines the problem context with information, such as using mathematics and science to address a practical problem.

To be proficient in the workplace, all employees needed to know and own this competence. Harvey looked at skill requirements from both an individual and an institutional standpoint. Individual skills are the abilities or characteristics that graduates must possess in order to obtain employment. The level of performance of educational institution graduates is related to institutional skill. Flexibility, adaptability, and problem-solving are examples of self-aspects that are part of working characteristics.

Students demanded the following:

- Have the ability to analyses and solve problems, communicate ideas and information, plan and organize activities, and collaborate with others.
- Have the qualities of confidence, hard work, optimism, a high self-esteem, and commitment to personal excellence
- Have some related skills within their job and an understanding of the work environment; choose a career, and training. Become confident, creative, and productive in using new technologies. Individuals are responsible for their own skills, according to Baruch
- While authorities provide opportunities to develop them. It indicates that everyone manages their careers based on the opportunities available in their environment. Employees need selfmanagement, teamwork, interpersonal ability, problem-based, and critical thinking abilities, according to Overtook.
- In order to boost their company's productivity, employees need skills in self-management, teamwork, interpersonal ability, problem-based, and critical thinking.

#### Methodology of 21st Century

New teaching approaches are transforming educational environments around the world and encouraging students to achieve better academically. We go over some of the most important new ways that educators have developed in recent years and that every 21st-century teacher should be aware of.

# Learning in a Flipped Classroom

Flipped Classroom is a pedagogical strategy in which the usual aspects of the lesson given by the teacher are reversed - the key educational materials are studied by the students at home and then worked on in the classroom.

#### **Project-Based Education (PBL)**

New teaching techniques as well as new versions of existing methodologies, now altered and updated for the digital generation, have emerged as a result of the introduction of new information and communication technology to schools. Project-Based Learning is currently one of the most popular in the classroom (PBL).

#### Learning in Groups

"We're stronger together." In a nutshell, cooperative learning is a mechanism that teachers employ to group students together and thus have a good impact on learning.

# Learning to Solve Problems

PBL (Problem-Based Learning) is a cyclic learning process that begins with asking questions and ends with more questions in an ever-increasing complexity cycle.

Putting this concept into reality entails not only student inquiry, but also the conversion of that inquiry into meaningful data and information. According to various educators, there are four major advantages of using this methodology:

- Improving critical thinking and creative capabilities
- Improving problem-solving abilities
- Increasing student enthusiasm
- Improving knowledge sharing in difficult situations

#### **Design Thinking**

Education has always been a fertile ground for new ideas. Teachers all over the world are always coming up with new ideas and approaches to implement in the classroom, taking advantage of the resources available to them.

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The application of Design Thinking (DT) comes from industrial designers and their one-of-a-kind approach to solving challenges and meeting the needs of their clients. When applied to education, this paradigm allows for a more precise identification of each student's particular difficulties, as well as the development and innovation that leads to the happiness of others, resulting in a symbiotic relationship.

### Learning that is based on Thinking

When it comes to education, one of the most debated topics is the necessity to teach pupils how to use the information they acquire at school. Instill in them the ability to contextualize, evaluate, relate, and turn data into knowledge.

Thinking-Based Learning (TBL) has as its purpose the development of thinking skills beyond memory and, as a result, the development of effective thinking on the part of pupils.

### **Competency-Based Education**

All learning approaches have as their main goals the acquisition of knowledge, the development of abilities, and the establishment of work habits. CBL (Competency-Based Learning) is a set of ways for accomplishing this.

Teachers can proceed through the academic curriculum without substantial variations by using evaluation tools such as rubrics to focus it in a different way, putting real examples into reality, and therefore transferring to their pupils a more palpable dimension of the lessons.

# The Value of an Education in the Twentieth Century

Success currently appears to be different than it did in the past. High-achieving individuals regularly choose to leave the traditional employment market and start their own businesses. Successful people increasingly expect to be able to:

- Live and work anywhere in the world
- Travel as often as they want, for as long as they want
- Change what they're working on to stay current with their interests and abilities
- Enjoy earning potential that is not limited by a salary figure
- Collaborate with peers from all over the world.
- Outsource tasks they don't enjoy
- Set their own hours and work location
- It may seem far-fetched to those who do not live this way, yet this type of lifestyle is fast gaining popularity.

Giving students the skills they need to succeed in this new environment, as well as helping them gain the confidence to use those skills, is at the heart of a 21st-century education. With so much information at their fingertips, 21st century talents focus on making sense of it, sharing it, and putting it to good use.

P21 (Partnership for 21st Century Learning), a coalition, has defined four "Skills for Today":

- Critical thinking
- Creativity
- Communication \s
- Collaboration

These four topics should be thought of as concepts that should be applied to all curricular mapping and strategic planning, rather than as units or subjects. They, along with literacy and numeracy, should be a part of every lesson.

Creativity is defined as the ability to think about knowledge in new ways, to make new connections, and to come up with novel solutions to problems. Analyzing information and criticizing claims is what critical thinking entails. Communication is the ability to comprehend things well enough to share them with others in a clear and concise manner. Collaboration is all about working together as a team and harnessing the collective genius of a group that is greater than the sum of its parts.

Other skills that fall within these four categories are also crucial. Entrepreneurship can be viewed as a distinct ability. The importance of inquiry and problem solving cannot be overstated. One of the most crucial factors to effective job and relationships is emotional intelligence (EQ).

# Conclusion

Students who can think critically and creatively, work with others, and communicate clearly not only set themselves up for career success, but also for a happier, healthier life. Bringing your school into the twenty-first century necessitates taking the lead rather than following, actively searching out new ways of doing things, and maintaining contact with the outside world. Change on a large scale necessitates leadership in the classroom and throughout the school community, but every teacher can help their kids thrive right away. Education in the 21th century is becoming increasingly crucial to ensuring that students have skills in learning and innovation, as well as the ability to use information technology and media to work and thrive. As a first step, the adoption of the 21st-century education concept can be applied to a curriculum framework composed of mandatory subjects aimed at developing learning and innovation skills, as well as technology and information media skills.

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