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# Leveraging Artificial Intelligence for Improving Recovery, Reducing Costs, and Ensuring Financial Sustainability to Enhance Hospital Patient Care Quality and Safety: A Case Study based Analysis and Synthesis through Review of Literature

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### ABSTRACT

The evolving healthcare landscape demands hospitals to innovate for better patient outcomes and cost management. This paper explores Artificial Intelligence's (AI) transformative potential in enhancing hospital care quality while containing costs. It investigates AI's impact on patient recovery rates, Average Length of Stay (ALOS), and operational expenses, crucial for healthcare institutions' financial sustainability. It begins by outlining hospitals' current challenges in delivering quality care within resource limitations, stressing the need to balance outcomes and costs. Recent AI and machine learning advancements offer solutions to augment healthcare processes. Al applications such as predictive analytics for early patient deterioration detection, personalized treatment recommendations, and administrative task automation are examined. Integration of AI decision support systems improves clinical decision-making and care efficiency. The paper discusses tangible benefits of AI implementation: faster patient recovery, reduced ALOS, and lower operational costs through resource and workflow optimization. AI adoption's long-term implications include decreased costs from preventable complications and readmissions, and improved population health outcomes by managing chronic conditions proactively. In conclusion, the paper advocates for strategic AI integration in hospitals to elevate care quality, reduce costs, and ensure financial sustainability. Harnessing AI's power can position healthcare institutions as innovation leaders, ultimately improving patient outcomes and fostering a resilient healthcare ecosystem.

**Keywords**: Artificial intelligence (AI), Robotics, Average Length of Stay (ALOS), Improving Recovery, Reducing Costs, Hospital Patient Care Quality.

# Introduction

The integration of artificial intelligence (AI) into radiology represents a significant paradigm shift in healthcare, offering unparalleled opportunities to enhance diagnostic accuracy, optimize workflow efficiency, and improve patient outcomes. With the exponential growth of AI technologies, diagnostic clinicians are witnessing a transformative era where innovative algorithms and machine learning models are reshaping traditional approaches to medical imaging interpretation. However, amidst this technological revolution, it is imperative to critically assess the impact of AI on diagnostic instruments practice, ensuring that its adoption is guided by evidence-based evaluation and monitoring.

This paper embarks on a comprehensive exploration of the current landscape of Al in radiology, drawing insights from a systematic review of pertinent literature. By synthesizing findings from a myriad of peer-reviewed articles and studies, this paper aims to delineate the multifaceted implications of Al adoption for hospital information systems, diagnostic and clinical procedures workflow optimization, diagnostic accuracy enhancement, and ultimately, the delivery of high-quality patient care.

Through a meticulous examination of the methodologies, key findings, and conclusions of selected articles, this article endeavours to provide a nuanced understanding of the opportunities and challenges associated with AI integration in diagnostic/ clinical procedures. Moreover, by identifying common themes, emerging trends, and existing gaps in the literature, this article seeks to inform future research directions and clinical practice strategies, fostering a judicious approach to AI implementation in diagnostic/ clinical procedures.

As we navigate through this synthesis of literature, we invite readers to delve into the dynamic intersection of AI and diagnostic/ clinical procedures, exploring the transformative potential of these technologies in revolutionizing healthcare delivery and shaping the future of diagnostic imaging.

# Objectives

The objectives of this article are:

- To explore and critically analyse the transformative potential of Artificial Intelligence (AI) in enhancing hospital care by improving patient recovery rates, reducing the Average Length of Stay (ALOS), and lowering operational expenses.
- To provide a comprehensive understanding of how AI applications, such as predictive analytics, personalized treatment recommendations, and administrative task automation, can optimize healthcare processes, elevate care quality, and ensure the long-term financial sustainability of healthcare institutions.
- To synthesize findings from recent literature and case studies, the article seeks to offer strategic insights and recommendations for the effective integration of AI into hospital systems, thereby positioning healthcare institutions as leaders in innovation and fostering a resilient healthcare ecosystem.

### Literature Review

# Al in Hospital Management Systems

Pillai, A. S. (2023). This study provides a comprehensive analysis of AI-enabled hospital management systems, highlighting their potential to optimize operations, enhance administrative services, and improve patient engagement. AI applications in resource allocation, supply chain management, and facilities management are emphasized, showcasing how decision support systems and data analysis layers contribute to more efficient hospital workflows. The study also points to the benefits of AI in administrative and financial services, such as automated billing, fraud detection, and improved patient data management, which collectively lead to cost savings and better patient care quality.

# **Smart Hospitals and ICT**

• Kwon et al. (2022). The concept of smart hospitals integrates AI with Information and Communication Technology (ICT) to revolutionize healthcare delivery. The study identifies various smart hospital services, including location recognition, high-speed communication networks, Internet of Things (IoT), mobile health, AI-based diagnostics, robotic assistance, extended reality, and telehealth. These services enhance operational efficiency and patient care by facilitating real-time data collection, analysis, and personalized treatment plans. The authors stress the need for standardized definitions and frameworks to support the development and implementation of smart hospital services.

#### Al in Stroke Care

Hassan et al. (2020). The implementation of AI software like Viz.ai in stroke care significantly
reduces transfer times and hospital stays for patients with Large Vessel Occlusions (LVO). The
study shows that AI can expedite stroke diagnosis and treatment by automating LVO detection
through CT angiogram imaging, leading to faster clinical decision-making and improved patient
outcomes. The results underscore the importance of AI in streamlining critical care processes
and reducing the ALOS in hospitals, thereby enhancing overall efficiency and patient recovery
rates.

#### Al in Radiology

• Van Leeuwen et al. (2020). Al in radiology aims to improve workflow efficiency, reduce reading times, facilitate early disease detection, minimize radiation exposure, enhance diagnostic

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accuracy, and personalize diagnostics. Despite the proliferation of AI solutions, the review highlights the limited scientific evidence validating their clinical efficacy. Challenges in AI adoption include technical implementation, workflow integration, and regulatory considerations. The study calls for more evidence-based evaluations to ensure that AI technologies truly enhance healthcare quality and efficiency.

# **Robotic-Assisted Surgery**

- Bhor et al. (2024). Robotic-assisted total knee arthroplasty (RATKA) demonstrates significant
  improvements in surgical accuracy and patient outcomes compared to traditional methods. The
  study reports enhanced implant positioning, reduced postoperative pain, and shorter hospital
  stays, contributing to faster patient recovery. It also acknowledges the learning curve associated
  with robotic surgery and the need for further longitudinal studies to assess its long-term benefits.
  The findings highlight the potential of robotic systems to revolutionize surgical procedures and
  improve patient satisfaction and recovery rates.
- D'Souza et al. (2019). Robotic-assisted spinal surgery offers enhanced precision, real-time navigation, and improved patient outcomes. Systems like ROSA, da Vinci, and Excelsius GPS provide significant benefits in terms of accuracy and safety, although challenges such as high costs and learning curves persist. The review suggests that while initial investments in robotic systems are substantial, the long-term benefits, including reduced revision surgeries and shorter hospital stays, make them cost-effective. Future advancements in AI and robotic technology are expected to further enhance their efficacy and accessibility in surgical procedures.

# Research Methodology

# Literature Review Selection

- Conducted a systematic search across academic databases including PubMed, Google Scholar, and IEEE Xplore to identify pertinent articles focusing on artificial intelligence (AI) in diagnostic/ clinical procedures in particular, healthcare, surgery etc..
- Employed specific keywords such as "AI in radiology," "radiology workflow optimization," "diagnostic accuracy," and "healthcare outcomes" to refine search results.
- Selected articles published in peer-reviewed journals covering diverse aspects of AI applications in diagnostic/ clinical procedures, encompassing workflow efficiency, diagnostic accuracy, patient outcomes, and cost-effectiveness.
- Ensured the inclusion of recent publications to offer up-to-date insights into the evolving landscape of AI in diagnostic/ clinical procedures in particular, healthcare, surgery etc.

# Article Screening and Selection

- Screened identified articles based on their alignment with the defined objectives of the literature review, prioritizing those addressing the six clinical objectives of AI in diagnostic/ clinical procedures as outlined in the introduction.
- Excluded articles lacking substantial evidence or insights into AI's impact on diagnostic/ clinical procedures workflow, diagnostic accuracy, or patient outcomes.
- Prioritized articles with robust methodologies, including randomized controlled trials, prospective studies, and systematic reviews, to ensure reliability and validity of findings.

# Data Extraction and Synthesis

- Extracted relevant data from selected articles, encompassing study objectives, methodologies, key findings, and conclusions.
- Organized extracted data according to the six clinical objectives of AI in diagnostic/ clinical procedures to facilitate systematic comparison and synthesis.
- Identified common themes, emerging trends, and existing gaps in the literature to offer a comprehensive overview of the current state of research on AI in diagnostic/ clinical procedures.

# **Presentation of Literature Review**

• Presented synthesized findings in a structured manner, commencing with an overview of the contemporary landscape of Al in radiology.

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- Discussed evidence supporting each of the six clinical objectives of AI in diagnostic/ clinical procedures, accentuating pivotal studies, methodologies, and findings.
- Analysed strengths and limitations of existing research, incorporating methodological considerations and potential biases.
- Provided recommendations for future research directions and implications for clinical practice grounded in the synthesized evidence.

### **Critical Analysis and Discussion**

- Critically analysed literature review findings, contemplating their implications for healthcare delivery, patient outcomes, and cost-effectiveness.
- Discussed challenges and opportunities linked to AI adoption in diagnostic/ clinical procedures, encompassing technical, regulatory, and ethical dimensions.
- Explored potential strategies to address extant gaps in the literature and optimize integration of AI into diagnostic/ clinical procedures practice.

### **Conclusion Approach**

- Summarized key findings of the literature review, underscoring current understanding of AI's impact diagnostic/ clinical procedures workflow, diagnostic accuracy, and patient outcomes.
- Emphasized importance of evidence-based evaluation and monitoring to maximize benefits of AI in diagnostic/ clinical procedures and inform future research and clinical practice.
- Concluded with reflections on broader implications of AI in diagnostic/ clinical procedures and its potential to drive transformative change in healthcare delivery.

# **Observations and Analysis of Cases**

- **Pillai (2023)** investigates the transformative impact of AI on hospital management systems, emphasizing significant improvements in operational efficiency, patient care quality, and administrative services. The study systematically analyzes AI's integration across three main areas: optimizing hospital workflows, enhancing administrative and financial processes, and improving patient engagement and experience. Key findings indicate that AI-enabled systems leverage robust data collection, machine learning models, decision support systems, and effective execution and monitoring frameworks. These systems enhance resource allocation, supply chain management, and facilities operations, while also automating billing, claims processing, and fraud detection. Patient engagement benefits from personalized communication, optimized appointment scheduling, and innovative remote monitoring solutions. Interdependencies among these components are critical for maintaining efficiency and fostering continuous improvement. The study concludes that understanding the structure and interdependencies of AI components can help healthcare providers better implement these technologies, ultimately revolutionizing hospital management and significantly enhancing healthcare delivery and patient satisfaction.
- Kwon et al. (2022) review the emerging concept of smart hospitals, which integrate advanced ICT to enhance healthcare services, yet lack a standardized definition and comprehensive understanding. Their study aims to clarify this concept and explore its practical applications through a literature review and expert insights. They conducted a literature review to grasp the background and technical aspects of smart hospitals, followed by focus group interviews with hospital information system experts to identify specific service types. The study categorizes eight distinct smart hospital services: location recognition and tracking technology for object monitoring, high-speed communication network-based services, loT services connecting sensor-equipped objects to the internet, mobile health services utilizing devices like phones and wearables, Al-based diagnostic and predictive services, robot-assisted services, extended reality services applying immersive technology to medical practice, and telehealth services for remote healthcare delivery. The findings suggest that smart hospitals could significantly influence healthcare policies and add new medical value by quantitatively measuring indicators from existing hospital data. However, achieving this potential requires government support, interdisciplinary research, and industry collaboration. The development of standardized definitions and frameworks is crucial for the effective implementation of smart hospital services, ultimately leading to advancements in healthcare delivery and patient outcomes.

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- Hassan et al. (2022) evaluate the early impact of AI software, specifically Viz.ai LVO, on transfer times and patient outcomes in stroke care within a hub and spoke model. The AI software automates the detection of large vessel occlusions (LVO) via CT angiogram (CTA) imaging, aiming to expedite stroke diagnosis and treatment. The study compares transfer times for LVO patients before and after AI integration, analyzing data from 43 patients, with 28 pre-AI and 15 post-AI implementation, using stroke databases from comprehensive stroke centers. The results demonstrate a significant reduction in median CTA to door-in time at the stroke centers by an average of 22.5 minutes (from 132.5 minutes to 110 minutes; p = 0.0470) following AI implementation. Additionally, there were notable decreases in overall hospital length of stay (LOS) and LOS in the neurological intensive care unit (ICU) post-AI integration. The study concludes that AI software significantly improves transfer times for LVO patients, potentially enhancing patient outcomes. These findings highlight the critical role of AI in optimizing stroke care processes and suggest the need for further research to validate these benefits in larger patient cohorts and diverse clinical settings, exploring the broader impact of AI on stroke care.
  - Van Leeuwen et al. (2023) explore the transformative potential of AI in radiology, emphasizing that AI should be viewed as a tool to enhance healthcare rather than an end goal. The review highlights the rapid adoption of AI in radiology, with over 150 products available for various applications, yet underscores the limited scientific evidence validating their efficacy. The Fryback and Thornbury hierarchical model is recommended for evaluating Al's impact, ranging from algorithm performance to broader effects on healthcare costs and outcomes. Al in radiology aims to enhance workflow efficiency, reduce reading time, facilitate early disease detection, minimize radiation exposure, improve diagnostic accuracy, and personalize diagnostics. These objectives align with the healthcare value equation, where value is the ratio of outcomes to costs. Despite Al's promise, most studies focus on algorithm accuracy, with limited evidence of clinical benefits such as improved patient outcomes and cost efficiency. Challenges in AI adoption include technical implementation, workflow integration, and regulatory issues. The authors stress the need for real-world validation and continuous monitoring to assess AI's true contribution to healthcare. Ongoing research, validation, and collaboration are essential to fully realize AI's potential in improving healthcare delivery and patient outcomes in radiology and beyond.
    - Bhor et al. (2024) conducted an observational study evaluating the functional outcomes of 100 robotic-assisted total knee arthroplasty (RATKA) procedures performed by an Indian surgeon. With knee arthroplasty procedures rapidly increasing in India, the study aimed to address the factors influencing patient satisfaction and implant survival, particularly focusing on the precision of leg alignment and implant placement. RATKA, despite its benefits of enhanced accuracy and reduced postoperative pain, faces challenges such as higher costs, longer operating times, and a steep learning curve. The study, spanning from March to December 2022, involved preoperative CT imaging, meticulous surgical planning with jPlanner software, and intraoperative robotic guidance. The results indicated significant improvements in surgical efficiency after the initial 25 cases, leading to more precise implant positioning and better limb alignment, which contributed to minimal soft tissue release and lower postoperative pain. No significant complications were reported. The study's findings suggest a positive learning curve associated with robotic total knee arthroplasty (TKA), corroborating existing literature on its benefits in terms of accuracy and patient outcomes. However, the authors highlight the need for further longitudinal studies with larger cohorts and longer follow-up periods to fully assess the long-term efficacy and sustainability of RATKA. The study adhered to ethical guidelines and received approval from the Institutional Academic Ethics Committee. Future research should also compare robotic TKA with traditional methods to elucidate its relative advantages.
    - **D'Souza et al. (2019)** provide an extensive review of the current state and future prospects of robotic-assisted spinal surgery, focusing on robotic systems such as ROSA, the da Vinci Surgical System, and Excelsius GPS. These systems have revolutionized spinal surgery by enhancing precision, offering real-time navigation, and improving patient outcomes. ROSA aids in automatic image registration and 3D reconstruction, although its dependency on experienced surgeons and issues with patient movement during surgery present challenges. The da Vinci system, known for its superior visualization and control features, has demonstrated success in spinal procedures like anterior lumbar interbody fusions (ALIF), overcoming initial limitations of

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laparoscopic ALIF. Excelsius GPS, FDA-cleared in 2017, allows for direct screw insertion with real-time imaging and feedback mechanisms, though comparative effectiveness studies are limited. The learning curve for robotic-assisted spinal surgery is significant, with surgeon experience greatly impacting accuracy and success rates. Adequate training is essential to reduce radiation exposure time and improve outcomes. Clinical studies affirm the accuracy and efficacy of robotic-assisted screw placement, reporting reduced radiation exposure, shorter operative times, and lower complication rates compared to traditional methods. Despite the high initial costs, robotic systems offer long-term cost benefits through reduced revision surgeries, shorter hospital stays, and lower infection rates. Future advancements may include lighter and more portable systems, AI and machine learning integration for predictive modelling, and enhanced connectivity for remote surgery. Innovations like virtual reality (VR) and augmented reality (AR) integration, sensor gloves, and autonomous collision avoidance systems are also on the horizon. The review concludes that while robotic-assisted spinal surgery faces challenges related to cost-effectiveness and learning curves, continued research and technological advancements are likely to further enhance its role in improving patient outcomes and surgical precision.

### Discussion

- The integration of artificial intelligence (AI) into hospital management systems, as explored by Pillai (2023), offers a transformative shift in modern healthcare. By analysing the components and interdependencies of AI applications across hospital operations, administrative and financial services, and patient engagement, the study underscores AI's potential to enhance healthcare delivery and patient outcomes. This aligns with the synopsis's emphasis on the need for hospitals to innovate for better patient outcomes and cost management.
- Kwon et al. (2022) shed light on the concept of smart hospitals, emphasizing their role in leveraging ICT advancements to enhance medical services. Through a review of smart hospital services and expert insights, the study highlights the potential of technologies like IoT, AI-based diagnostics, and telehealth to revolutionize healthcare delivery. Standardized definitions and frameworks, coupled with government support and industry collaboration, are essential for realizing the full potential of smart hospitals in advancing patient outcomes, echoing the synopsis's focus on strategic AI integration to elevate care quality and ensure financial sustainability.
- In stroke care settings, Hassan et al. (Interventional Neuroradiology) demonstrate the impact of AI software on transfer times and patient outcomes for large vessel occlusion (LVO) cases. By expediting stroke diagnosis and treatment, AI technology improves transfer times and potentially enhances patient outcomes. This underscores the importance of AI in streamlining care processes and calls for further research to validate its effectiveness in larger cohorts, aligning with the article's advocacy for AI integration to improve recovery rates and reduce operational expenses.
- Van Leeuwen et al. (Paediatric Radiology) examine Al's role in radiology, emphasizing its transformative potential in enhancing efficiency and health outcomes. While AI presents opportunities to achieve various clinical objectives, evidence of its impact in clinical practice remains limited. Challenges in AI adoption include technical implementation, workflow integration, and regulatory considerations, highlighting the need for continued research and validation to harness its full potential. This resonates with the article's emphasis on evidencebased evaluation and monitoring to maximize the benefits of AI in radiology.
- Bhor et al. (MGM Journal of Medical Sciences) evaluate the impact of robotic-assisted total knee arthroplasty (RATKA) on implant positioning and patient outcomes. The study highlights improvements in surgical efficiency and implant positioning over time, underscoring the benefits of robotic surgery in terms of accuracy and patient outcomes. However, further longitudinal studies are warranted to assess its long-term clinical function and radiographic outcomes, echoing the article's call for continued research and implications for future clinical practice.
- D'Souza et al. (Robotic Surgery: Research and Reviews) provide insights into robotic-assisted spine surgery, emphasizing its potential to improve surgical precision and patient outcomes. While challenges such as cost-effectiveness and learning curves persist, ongoing research and

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technological advancements are expected to address these issues, further enhancing the role of robotics in spinal procedures. This aligns with the article's reflection on broader implications of AI and its potential to drive transformative change in healthcare delivery.

# **Research Findings**

- Al-enabled Hospital Management Systems for Modern Healthcare: Pillai (2023) conducted a literature review analysing Al integration in hospital management systems, revealing its transformative potential in enhancing operational efficiency, patient care quality, and administrative services. The study highlights the foundational role of extensive data collection and machine learning models in predicting, optimizing, and automating various processes within hospitals. Decision support systems facilitate resource allocation and supply chain optimization, leading to improved efficiency and effectiveness. Moreover, Al automation in administrative and financial services, along with personalized patient engagement through communication and remote monitoring solutions, contributes to a more patient-centred healthcare experience.
- Review of Smart Hospital Services in Real Healthcare Environments: Kwon et al. (2022) explored the landscape of smart hospital services, emphasizing the need for standardized definitions and frameworks to facilitate their development and implementation. The study identifies eight distinct smart hospital service types, ranging from location tracking and IoT services to mobile health and telehealth solutions. While smart hospitals hold potential for shaping healthcare policies and creating new medical value, the study emphasizes the importance of government support, interdisciplinary research, and industry collaboration to foster their adoption and optimize patient outcomes.
- Early experience utilizing artificial intelligence shows significant reduction in transfer times and length of stay in a hub and spoke model: Hassan et al. (2023) investigated the impact of Al software, particularly Viz.ai LVO, on transfer times and patient outcomes in stroke care within a hub and spoke model. The study demonstrates significant reductions in transfer times and length of hospital stay following Al implementation, highlighting the potential of Al in expediting stroke diagnosis and treatment. These findings underscore the importance of Al technology in streamlining stroke care processes and improving patient outcomes.
- How does artificial intelligence in radiology improve efficiency and health outcomes?: Van Leuven et al. (2023) conducted a review exploring the role of AI in radiology, emphasizing its potential to enhance efficiency and improve health outcomes. The study identifies six main objectives of AI in diagnostic/ clinical procedures, including enhancing workflow efficiency, reducing reading time, and improving diagnostic accuracy. While evidence of AI's clinical benefits remains limited, the review underscores the importance of evidence-based evaluation and monitoring to ensure its effectiveness in improving patient outcomes and optimizing healthcare delivery.
- An observational study on the functional outcomes of 100 robotic total knee replacements performed by an Indian surgeon: Early experiences: Bhor et al. (2024) conducted an observational study evaluating the functional outcomes of robotic-assisted total knee arthroplasty (RATKA) procedures, revealing improvements in surgical efficiency and patient outcomes over time. The study highlights the significance of surgeon experience and proper training in achieving optimal outcomes in robotic-assisted procedures, emphasizing the importance of continued research to assess the long-term efficacy and sustainability of RATKA.
- Robotic-Assisted Spine Surgery: History, Efficacy, Cost, and Future Trends: D'Souza et al. (2019) provide a comprehensive review of robotic-assisted spine surgery, demonstrating the transformative impact of robotic systems such as ROSA, the da Vinci Surgical System, and Excelsius GPS on surgical precision and patient outcomes. The research findings highlight the significant learning curve associated with robotic-assisted procedures and emphasize the importance of surgeon experience and training in optimizing outcomes. Moreover, the study underscores the potential long-term cost benefits of robotic-assisted spine surgery and anticipates continued advancements in robotic technology to further enhance surgical practices and patient outcomes.

### Conclusion

The synthesis of literature on AI in healthcare underscores its transformative potential in enhancing hospital care quality, reducing costs, and improving patient outcomes. From streamlining hospital management to revolutionizing diagnostic imaging and surgical procedures, Al-driven technologies offer unprecedented opportunities to elevate healthcare delivery, aligning with the synopsis's exploration of AI's transformative potential in enhancing hospital care guality while containing costs. However, realizing the full potential of AI in healthcare requires overcoming various challenges, including technical implementation, workflow integration, regulatory considerations, and costeffectiveness. Evidence-based evaluation and monitoring are essential to ensure the effectiveness of AIdriven solutions in improving patient outcomes and optimizing healthcare delivery, echoing the synopsis's emphasis on evidence-based evaluation and monitoring to maximize the benefits of AI in diagnostic/ clinical procedures and inform future research and clinical practice. Overall, strategic integration of Al into hospital systems and clinical practice can position healthcare institutions as innovation leaders, ultimately fostering a resilient healthcare ecosystem and improving population health outcomes. Continued research, validation, and collaboration are needed to harness the full potential of AI in healthcare and drive transformative change in the delivery of patient-centred care, echoing the synopsis's call for continued research, validation, and collaboration to foster a judicious approach to AI implementation in diagnostic/ clinical procedures.

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