



INSPIRA

Reg. No. SH-481 R- 9-V P-76/2014

Dated: 20-06-2017

Certificate for Publication

This certifies that research Paper / article titled

MEASURING CUSTOMER SATISFACTION IN INTERNATIONAL BANKING

"

authored by : **Dr. Suresh Kumar Jain and Payal Chhabra**

Head, Department of Business Administration, S.R.L.S Government P.G. College, Kaladera Jaipur, Rajasthan.
Research Scholar, Department of Business Administration, S.R.L.S Government P.G. College, Kaladera Jaipur, Rajasthan.
.....

has been published in Volume **03** No. **02** Issue **April-June, 2017** of INSPIRA-Journal of

Commerce, Economics & Computer Science [JCECS] ISSN :2395-7069, General Impact Factor 2.0546.

Indexing Status: Inspira-JCECS is Indexed and Included in:

International Accreditation and Research Council (IARC) || Research Bible || Academic Keys
International Society for Research Activity (ISRA) || Open Academic Journals Index (OAJI)
Directory of Research Journal Indexing (DRJI) || International Scientific Indexing (ISI)
Journal Factor (JF) || General Impact Factor (GIF) || Scientific World Index (SCIWIN)
International Institute of Organised Research (I2OR) || Global Society for Scientific Research (JIF)
International Innovative Journal Impact Factor (IIJIF).

INCLUDED IN LIST OF APPROVED JOURNALS BY THE UGC AT Serial No. 555 Journal No. 48314 (Newly added).

Prof. (Dr.) S.S. Modi

Chief Editor